

# Community Outreach



**Volunteer Program**



# Frequently Asked Questions:

## **Where is the rescue located?**

- 5272 N Elston Ave. Chicago IL, 60639 or Jefferson park, Elston and Forest Glen Ave

## **How many dogs are in our care?**

- We usually have anywhere between 30-70 dogs in our care between our in house population and foster! We have puppies, seniors, small dogs, large dogs and everything in between. We try to have someone for everyone!

## **How can I volunteer?**

- We have dog walking shifts available along with in-shelter volunteer opportunities! You may sign up on our website.

## **Do I need an appointment to meet dogs?**

- Yes! We are a small staff and we want to ensure you are given all of the time you need to meet the dogs you're interested in. The best way to make this consistently happen is by scheduling an appointment!

## **Where do you get your dogs?**

- Multiple places! Owner surrenders, transferring from shelters in the south, pulling them from local municipal shelters and dogs who have been brought in after being found stray.

# Frequently Asked Questions:

## **Time from application to getting a dog?**

- Depends on the dog and your household situation. Anywhere between one day and one week.

## **What is the adoption process?**

- Fill out an application, schedule a meet and greet, meet the dogs you're interested in and then adopt!

## **How do you handle a home with other animals?**

- We send you home with lots of resources

## **What's the rationale around naming the dogs with a particular theme?**

- It's fun! The sillier the names, the more attention they get and the faster they get adopted! It also helps us remember who came in with who as their names are all related.

## **What do you do if multiple people apply for the same dog?**

- We choose the best fit for the dog. Not every applicant is best suited for the dogs they apply for. Our adoptions team does a great job at pairing people and their families with the right match for them, this is why our return rate is so low.

# Frequently Asked Questions:

## **What is the cost to adopt?**

- That depends on the dog. Under 6 months is \$400 and \$350 for a dog over 6 months.

## **When do you spay/neuter?**

- As soon as possible! They need to be spayed/neutered before finalizing adoption, but they can go into “foster to adopt” while we wait for their surgery date.

## **What if the adoption doesn't work out?**

- We are committed to our dogs for life. If it doesn't work out we take the dog back into our care and continue the search for their forever home.

## **What is included in the adoption fee?**

- All age appropriate vaccines, microchip, spay/neuter and initial vet exams.

## **What is the fostering process?**

- Similar to the adoption process, you apply, schedule a meet and greet and then take the best dog for your home. CCR supplies fosters with everything. Food, toys, a crate, vet visits if necessary and training.



### In your Event Supply Bin:

- 5 plexi glass stands
- 3 long stay dog posters
- 1 Donation QR Code
- 1 Adopt/Foster QR Code
- Cash Donation Jar
- Plexi pamphlet holder
- Stack of promotional
- CCR Branded tablecloth



### Care Supplies:

- 2 Water Bowls
- 2 Extra Leashes
- 2 Rope Toys
- 2 Hard Toys
- 3 Soft Toys
- Training Treats
- Chews
- Cleaning Supplies & First Aid Kit

# Greeting Buddies



## Responsibilities

- Be mindful of water and potty break needs
- Keep dogs comfortable during greetings
- Be familiar with your dogs; know their name, estimates of their age, sex, and common adopter questions; are they able to live with other dogs? etc.
- Enforce safety boundaries including not allowing patrons to pick up or roughly interact with the dog.
- Remove the dog from a situation when they are displaying signs of fear, anxiety, and stress.

**When representing CCR at events- please keep this chart in mind!**

Dogs are more easily adopted when their stories and the language surrounding animal welfare extends grace to folks in crisis situations who have had to relinquish their dogs and accounts for the limitations that many rescues/ shelters face.

**SAY THIS**

**NOT THIS**



CAME INTO CARE	ABANDONED OR DUMPED
LOST DOG	STRAY DOG
TRANSFER FROM ANOTHER ORGANIZATION	PULLED, RESCUED, OR SAVED
DEPOPULATION CASE	HOARDING CASE
ADOPTION SURVEY	ADOPTION APPLICATION
SHARE INSIGHTS	EDUCATE
HOME OR NEW HOME OR LOVING HOME	FOREVER HOME
OPEN ADMISSION SHELTER	KILL SHELTER
MUNICIPAL (ANIMAL) SHELTER	POUND
ALL DOGS ARE INDIVIDUALS	CHIHUAHUAS ARE MORE AGGRESSIVE THAN "PIT BULLS"



# How old are they? How big might they get? Are they a boy or a girl?

