



Volunteer Program

Community Outreach



Frequently Asked Questions:

Where is the rescue located?

- 5272 N Elston Ave. Chicago IL, 60639 or Jefferson park, Elston and Forest Glen Ave

How many dogs are in our care?

- We usually have anywhere between 30-70 dogs in our care between our in house population and foster! We have puppies, seniors, small dogs, large dogs and everything in between. We try to have someone for everyone!

How can I volunteer?

- We have so many opportunities that you can sign up for on our volunteer portal, Galaxy! You can scan the QR codes or click on the link from our main website to sign up.

Do I need an appointment to meet dogs?

- Yes! We are a small staff and we want to ensure you are given all of the time you need to meet the dogs you're interested in. The best way to make this consistently happen is by scheduling an appointment! However, our walk-in hours are 1-6 Thurs-Sun.

Where do you get your dogs?

- Multiple places! Owner surrenders, transferring from shelters in the south, transferring them from local municipal shelters and dogs who have been brought in after being found lost.

Frequently Asked Questions:

Time from submitting a Survey to adopting a dog?

- Depends on the dog and your household situation. Anywhere between one day and one week.

What is the adoption process?

- Fill out a survey, schedule a meet and greet(or walk-in during walk-in hours), meet the dogs you're interested in and then adopt!

How do you handle a home with other animals?

- We send you home with lots of resources

What's the rationale around naming the dogs with a particular theme?

- It's fun! The sillier the names, the more attention they get and the faster they get adopted! It also helps us remember who came in with who as their names are all related.

What do you do if multiple people apply for the same dog?

- We choose the best fit for the dog. Not every potential adopter is the best match for the dogs they originally had in mind. Our adoptions team does a great job at pairing people and their families with the right match for them, this is why our return rate is so low.

Frequently Asked Questions:

What is the cost to adopt?

- That depends on the dog. Under 6 months is \$400 and \$350 for a dog over 6 months.

When do you spay/neuter?

- As soon as possible! Every CCR dog must be Spayed/Neutered.

What if the adoption doesn't work out?

- We are committed to our dogs for life. If it doesn't work out we take the dog back into our care and continue the search for their new home.

What is included in the adoption fee?

- All age appropriate vaccines, microchip, spay/neuter and initial vet exams.

What is the fostering process?

- Similar to the adoption process, you submit a survey, schedule a meet and greet and then take the best dog for your home. CCR supplies fosters with everything. Food, toys, a crate, vet visits if necessary and training.



In your Event Supply Bag:

- 5 plexi glass stands
- 3 long stay dog posters 1
- Donation QR Code
- 1 Adopt/Foster QR Code
- Cash Donation Jar
- Plexi pamphlet holder
- Stack of promo materials
- CCR Branded tablecloth



Care Supplies:

- 2 Water Bowls
- 2 Extra Leashes
- 2 Rope Toys
- 2 Hard Toys
- 3 Soft Toys
- Training Treats
- Chews
- Cleaning Supplies & First Aid Kit

Greeting Buddies



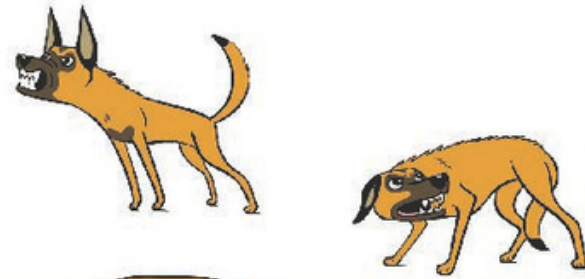
Responsibilities

- Be mindful of water and potty break needs
- Keep dogs comfortable during greetings
- Be familiar with your dogs; know their name, estimates of their age, sex, and common adopter questions; are they able to live with other dogs? etc.
- Enforce safety boundaries including not allowing patrons to pick up or roughly interact with the dog.
- Remove the dog from a situation when they are displaying extreme signs of fear, anxiety, and stress.

THE SPECTRUM OF FEAR, ANXIETY & STRESS

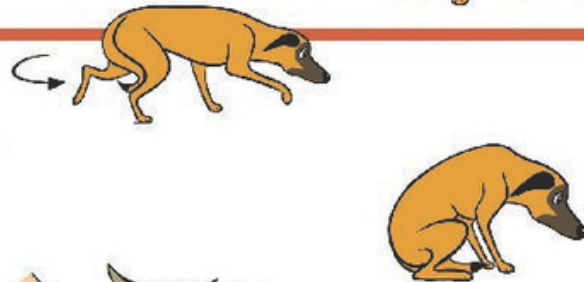
RED: SEVERE SIGNS - FIGHT/AGGRESSION (FAS 5)

- Offensive aggression: lunging forward, ears forward, tail up, hair may be up on the shoulders, rump, and tail, showing only the front teeth, lip pucker - lips pulled forward, tongue tight and thin, pupils possibly dilated or constricted.
- Defensive aggression: hair may be up on the back and rump, dilated pupils, direct eye contact, showing all teeth including molars, body crouched and retreating, tail tucked, ears back.



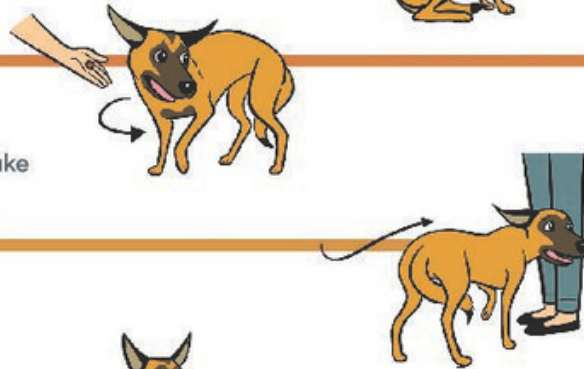
RED: SEVERE SIGNS - FLIGHT/FREEZE/FRET (FAS 4)

- Flight: ears back, tail tucked, actively trying to escape - slinking away or running, mouth closed or excessive panting - tongue tight instead of loose out of mouth, showing whites of eyes, brow furrowed, pupils dilated.
- Freeze/Fret: tonic immobility, pupils dilated, increased respiratory rate, trembling, tense closed mouth, ears back, tail tucked, body hunched.



YELLOW: MODERATE SIGNS (FAS 3)

- Similar to FAS 2 but turning head away, may refuse treats for brief moments or take treats roughly, may be hesitant to interact but not completely avoiding interaction.



YELLOW: MODERATE SIGNS (FAS 2)

- Ears slightly back or to the side, tail down but not necessarily completely tucked, furrowed brow, slow movements or unable to settle, fidgeting, attention seeking to owner, panting with a tighter mouth, moderate pupil dilation.



GREEN: MILD/SUBTLE SIGNS (FAS 1)

- Lip licking, avoids eye contact, turns head away without moving away, lifts paw, partially dilated pupils, slight panting but commissures of lips are relaxed.



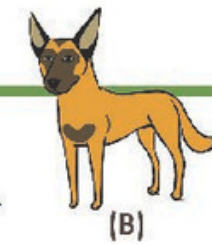
GREEN: ALERT/EXCITED/ANXIOUS? (FAS 0-1)

- Tail up higher, looking directly, mouth closed, eyes more intense, more pupil dilation, brow tense, hair may be just slightly up on the back and tail, may be expectant and excited or highly aroused.



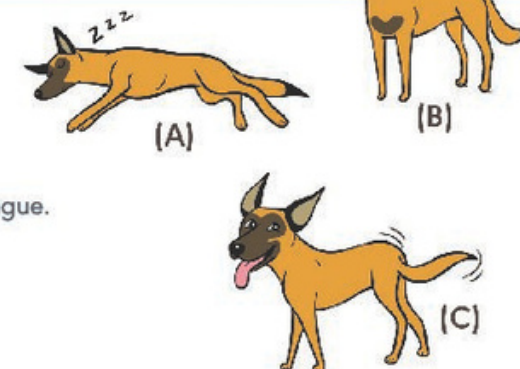
GREEN: PERKED/INTERESTED/ANXIOUS? (FAS 0-1)

- Looking directly but not intensely, tail up slightly, mouth open slightly but loose lips, ears perked forward, slight pupil dilation.



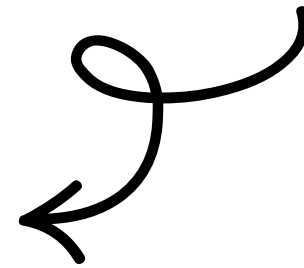
GREEN: RELAXED (FAS 0)

- A: Sleeping.
- B: Neutral - ears in neutral position, not perked forward, brow soft, eyes soft, mouth closed but lips relaxed, body loose, tail carriage neutral, pupils normal dilation.
- C: Friendly greeting - slow back and forth tail and butt wag, ears just slightly back, relaxed brow and eyes, may have mouth slightly open with relaxed lips and loose tongue.



Observing Behavior & Health

Please keep an eye on signs of Fear, Anxiety, and Stress in the dogs and do not hesitate to remove them from an event if you notice that they are extremely uncomfortable/ill/ etc.



If you notice something like a puppy's teeth bleeding a bit due to a rough chew toy- this is not an immediate health concern that would result in removing the puppy from the event.

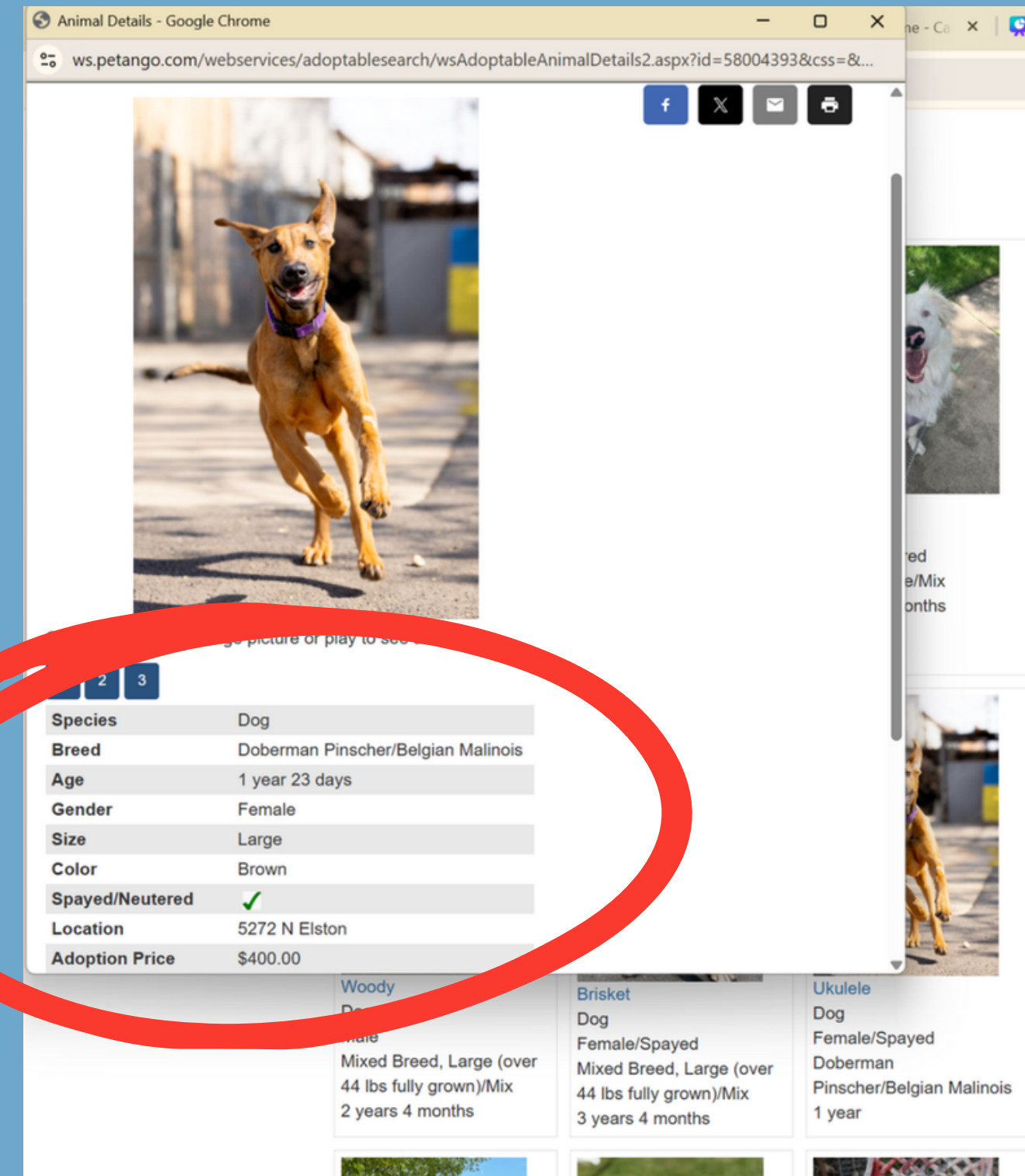
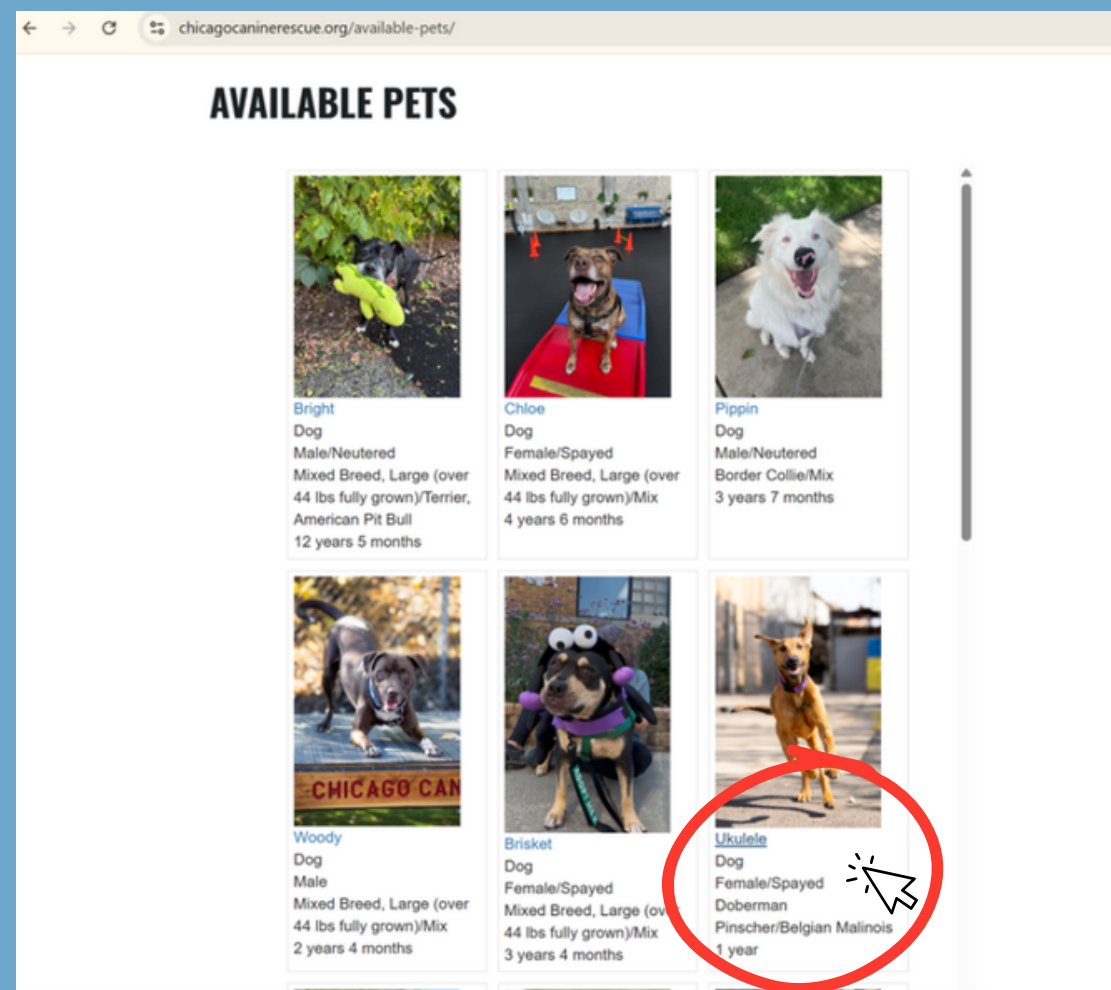
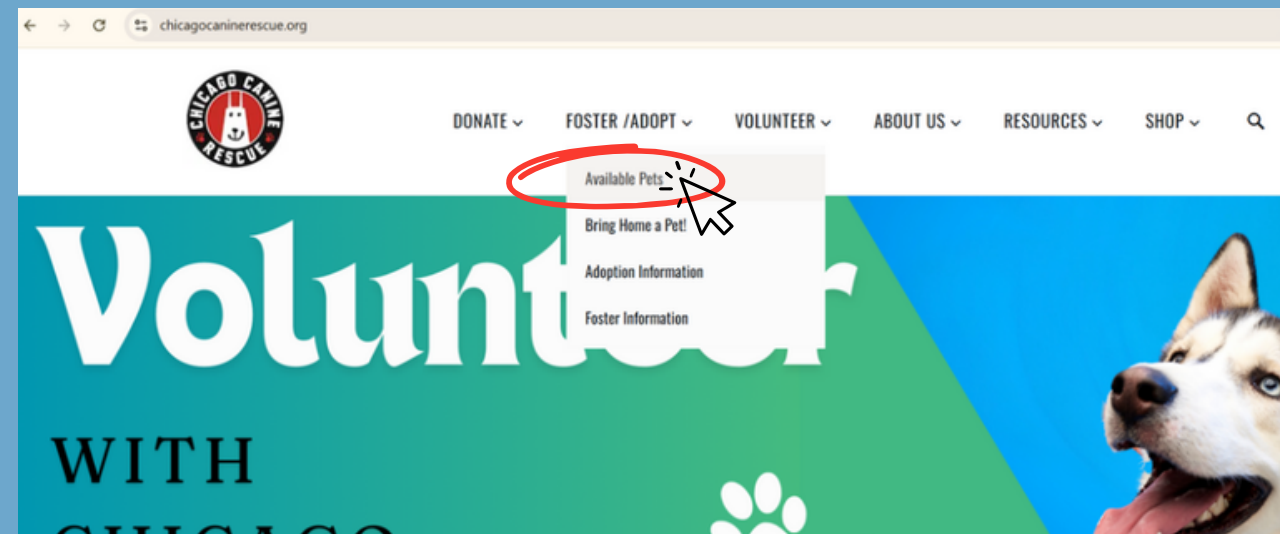
Some examples of concerns that require leaving to ensure the comfort and safety of a puppy:

- Continued vomiting, coughing or goopy eyes.
- Blood in stool or from a large/deep wound
- When in doubt regarding severity of these and other symptoms- call the volunteer batline and/or trust your instinct.

Study up!

- 1-2 days prior to your event: you will receive an email including the event description, parking/entrance instructions, nearest public transportation, and often your assigned dog for the day if the event requires you to be a greeting buddy or driver.
- Be an expert on your assigned pup by reading their profile on the CCR website.
- Review the FAQ sheet and language guide again if you need a refresher!
- If you think of any questions the public may have for you-submit them to CCR staff either via email or when you pick up your pup!

How old are they? How big might they get? Are they a boy or a girl?



When representing CCR at events- please keep this chart in mind!

Dogs are more easily adopted when their stories and the language surrounding animal welfare extends grace to folks in crisis situations who have had to relinquish their dogs and accounts for the limitations that many rescues/ shelters face.

SAY THIS CHICAGO CANINE RESCUE NOT THIS	
CAME INTO CARE	ABANDONED OR DUMPED
LOST DOG	STRAY DOG
TRANSFER FROM ANOTHER ORGANIZATION	PULLED, RESCUED, OR SAVED
DEPOPULATION CASE	HOARDING CASE
ADOPTION SURVEY	ADOPTION APPLICATION
SHARE INSIGHTS	EDUCATE
HOME OR NEW HOME OR LOVING HOME	FOREVER HOME
OPEN ADMISSION SHELTER	KILL SHELTER
MUNICIPAL (ANIMAL) SHELTER	POUND
ALL DOGS ARE INDIVIDUALS	CHIHUAHUAS ARE MORE AGGRESSIVE THAN "PIT BULLS"



Post- event Duties

- Please take stock and ensure the return of all of the items in the "Event Supply" tote bag after the event. Make sure that the bag is put in the office and not in the donation bin when you drop it off at the shelter.
- Deliver Donation Box/Bank Bag directly to a staff member
- Report any behavior findings for the dog you chaperoned as their behavior among large groups and strangers can provide insight for their future adopters

**Thank you for
volunteering!**

